



Threat of Arson or Risk of Arson External Agency Guidance

When any member of staff from any agency becomes aware of a Threat of Arson or someone at Risk of Arson, they are requested to contact Thames Valley Police (TVP) on 999 or 101 (depending on urgency of threat). TVP will log the threat and in turn will contact Thames Valley Fire Control Service (TVFCS) so that arrangements can be made for Royal Berkshire Fire and Rescue Service (RBFRS) to conduct a Threat of Arson Safe and Well Visit.

RBFRS have a commitment to attend these requests within 48 hours.

What is a Threat of Arson/Risk of Arson Safe and Well Visit?

A Threat of Arson/Risk of Arson Safe and Well Visit will add extra precautions into the home using a variety of risk specific measures which can be utilised when a Threat of Arson has been made against a person or their property:

- Providing and installing free 10-year smoke alarms. Particular emphasis is given to fitting additional alarms near to external doors
- Giving practical and lifesaving advice on identifying fire hazards and reacting to fire situations in the home
- Fitting an arson proof letterbox where necessary. If an arson proof letterbox does not fit the size or design of the letter box, then an extra fire retardant throw can be provided to place on the floor by the front door
- Providing fire retardant sprays, throws and bedding where necessary
- Detailing and discussing bespoke escape plans with the occupier. This may include evaluating and checking which windows are suitable for escape use
- Assessing the property both internally and externally with a view to reducing the potential for fire.

Further Threat of Arson Safe and Well Visit Information

All Threats of Arson/Risk of Arson referrals need to be reported to TVP and they will contact RBFRS directly however if you would like to discuss this further please call the below numbers.

Threats of Arson/Risk of Arson Advice Office Hours	During working hours contact the Safeguarding Manager Liz Warren (Safeguarding Manager) on 07585991621 or email warrene@rbfrs.co.uk .
Threat of Arson/Risk of Arson Advice Evenings and Weekends	If you cannot get through to the Safeguarding Manager, or it is during evenings or weekends please call TVFCS on 0118 3589333 and request to speak with the Berkshire Fire Duty Officer. The number can also be found on the bottom of the referral form.
Fire Safety in the Home Advice	www.rbfrs.co.uk/your-safety/safety-at-home/home-fire-safety-check/
Safe and Well Visits	For all Safe and Well Visits that do not involve a threat or risk of arson please email safeandwell@rbfrs.co.uk .